

On 20 Mar 2025, at 12:12 pm, QCAT correspondence <[QCATcorro@justice.qld.gov.au](mailto:QCATcorro@justice.qld.gov.au)> wrote:

Dear Mr Craven

Thank you for your correspondence dated 20 January 2025 regarding Tonya Marshall and Ann Fitzpatrick. QCAT aims to respond to correspondence of this nature within 30 working days, or up to 70 days if there are multiple issues raised or the matter is complex.

We regret to inform you that, due to a significant increase in the volume of emails received by QCAT, there have been unforeseen delays in processing and responding to your correspondence.

We appreciate your patience as we address the matter at hand.

Regards

**William Jackson**

Correspondence Officer

Queensland Civil and Administrative Tribunal

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GPO Box 1639 | Brisbane Qld 4001

e: [qcatcorro@justice.qld.gov.au](mailto:qcatcorro@justice.qld.gov.au)

w: [qcat.qld.gov.au](http://qcat.qld.gov.au)

**QCAT**

Queensland Civil and Administrative Tribunal

*QCAT acknowledges the traditional owners and  
custodians of the land on which it works and pays  
respect to the Elders past, present and future*

